Proactive Database Support

With over 10 years of experience, LSG Solutions pro-actively supports systems, with senior-level coverage for typically less than your current DBA burdened investment – at a fixed fee.

- Proactive management reducing downtime

- Less than your current DBA burdened investment

- Mentoring your DBA's

- Frees up training for other staff

- State of Health reporting

- Eliminate brain drain / create continuity

- Reduce staff or improve retention

- Option for High Availability Implementations

- Commitment

- Patching and Technology Upgrades

- Security monitoring

- Real working backups at various levels

- 24x7x365 multiple resource coverage for mission critical databases

- Performance monitoring and management

- Database storage administration

Projects can no longer be delayed or shelved due to inadequate DBA resources. Remote Control allows organizations to concentrate on excelling in their core businesses.

We support client IT resources we do not supplant them. Our Remote Control service operates with senior, seasoned, Oracle DBAs with advanced technical skills and versed in our Remote Control Protocol.

Remote Control increases staff retention by allowing permanent personnel to work on challenging new database technology, rather than supporting outmoded, routine environments.

Training staff to a senior level is a risky proposition from two perspectives. The first concern is the immediate risk posed to production database environments supported by DBAs with little or no experience. Trial-and-error techniques are simply not acceptable in these cases.

The second risk is the investment risk due to the high attrition levels for seasoned DBAs. An experienced DBA becomes the target of lucrative offers from others firms.